



## AMERICAN NATIONAL BANK OF TEXAS

### eStatements How to Instructions

Adobe Acrobat Reader® version 6.0 or higher is required to open and view statements or notices. To download the latest version of Adobe Reader®, you can go to:  
<http://www.adobe.com/products/acrobat/readstep.html>

Sign in to your ANB Online Banking account. Click on the **eStatement** tab.

There are four segments of enrollment to complete:

1. **Account(s) and Document Enrollment.** By default, all accounts and all document types are automatically selected for enrollment. If you do not wish to receive all notices or statements electronically, click Details to remove the checkboxes beside the corresponding documents.  
\*\*\*Attention Joint Account Owners\*\*\* -only one owner may be enrolled to receive eStatement documents on joint accounts.
2. **Email address.** Enter or update your email address here. This email address carries throughout the Online Banking ID.
3. **Enter security phrase.** This phrase will be included within the subject line of emails. Use this phrase to identify the email as one coming from the ANB eStatement delivery service.  
The security phrase is intended to assure our customers that any emailed eStatement documents, asking for Login and Password information, have indeed originated from the ANB eStatement Service. This security phrase helps protect you from individuals who may be trying to steal your confidential information. If the security phrase is not contained within the subject line of any email appearing to come from the ANB e-Statement Service, do not submit any sensitive information. Please report any suspicious emails to [scamalert@anbt.com](mailto:scamalert@anbt.com) or ANB Customer Service at (800) 837-6584 as soon as possible. These measures are being taken to protect our customers from a fraudulent Internet scamming method known as 'Phishing'. Phishing is a term used to describe the act of sending an email to a user falsely claiming to be a legitimate enterprise in hopes of scamming the user into surrendering sensitive information that will be used for identity theft.
4. **eStatement Services Addendum.** Please read the document in its entirety. If you agree to the Addendum, check the box next to - I agree to the listed terms –click **Enroll Now** to complete enrollment.

To ensure you have the correct version of Adobe Acrobat Reader®, click the link in the lower right hand corner to view a sample document.

## **Enrollment Confirmation**

Within one hour of enrollment, you should receive a confirmation email. Your security phrase will be included in the subject line. Please verify your security phrase. A list of enrolled accounts and notices will be included within the email.

The entire process from enrollment, to confirmation to making the necessary system changes could take up to 2 business days. Depending on the time of your enrollment, you could receive one additional paper statement.

## **Notification of eStatement Documents**

When an eStatement or notice is ready to view, an email notification and an attachment are sent to the enrolled email address. Your security phrase will be included in the subject line. Please verify your security phrase.

1. Open the attachment. The **Login** page will open using Adobe Acrobat Reader®. Your security phrase is also included on the **Login** page. Please verify your security phrase.
2. Enter your ANB Online Banking ID and Online Banking password.
3. Click the **Login** box.
4. The attachment will open using Adobe Acrobat Reader®. You may print or save the document to your computer.