



Online & Mobile Banking Enhancements Guide



AMERICAN NATIONAL BANK OF TEXAS

Your Bank. For Life.®

ANBTX.COM

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Enhancements & New Tools

We've made multiple advancements over the past few years with our digital products and tools, and our pledge to be **A Community Bank In A Digital World®**. And we are now excited to provide you with an enhanced online banking and mobile banking platform—all with intuitive and ease-of-use functions!

Enhancements include:

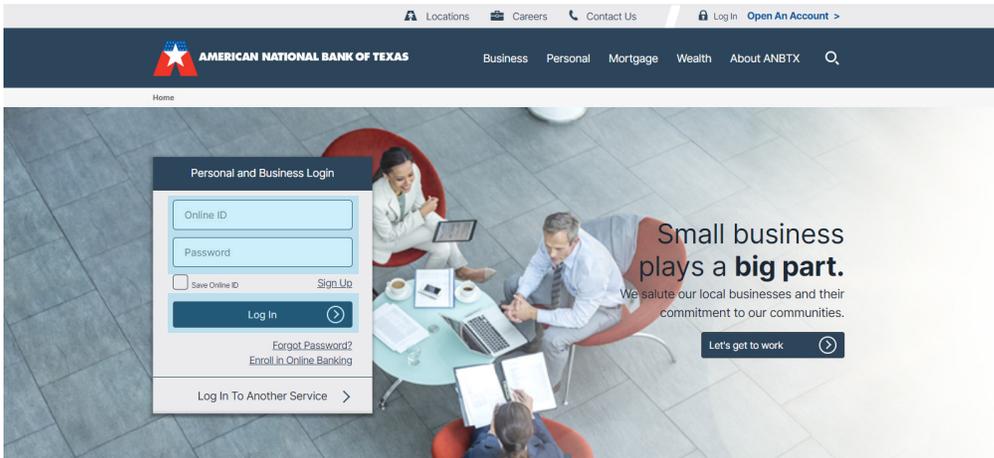
- New look & feel!
- Improved mobile access using face ID and fingerprint authentication (i.e., biometrics). **Biometrics** are physical or behavioral human characteristics that can be used to digitally identify a user to grant access to systems, devices or data—in this case, the ANBTX mobile banking app. This is an optional feature. You can continue to access ANBTX's online banking using your username and password.
- Expanded account details
- Transaction dispute option
- Simplified, one-click '**Fast Balance**' mobile option to view your funds quickly, without logging in (once enabled). This is an optional feature. You can continue to access account balances from the **Account Summary** page in online or mobile banking.

This guide is available to help you understand our new enhancements however, we are happy to assist you along the way. If you have any questions or concerns, please reach out to our **Customer Care Unit at 800.837.6584**.

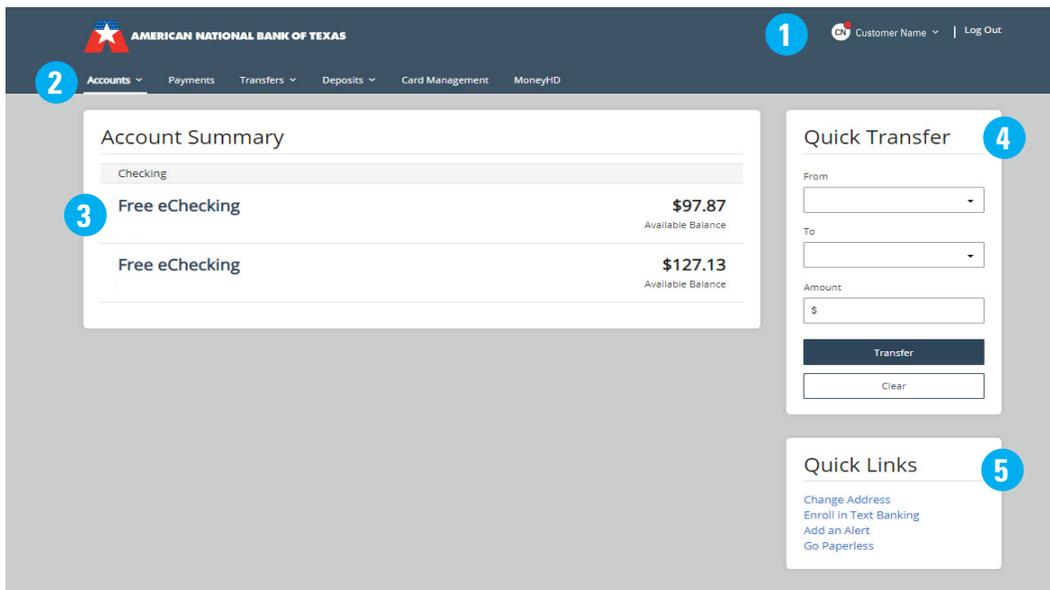
Existing User Log In



Enter **'Online ID'** and **'Password'** at www.anbtx.com. **Your credentials do not change—the upgrade will be automatic.**

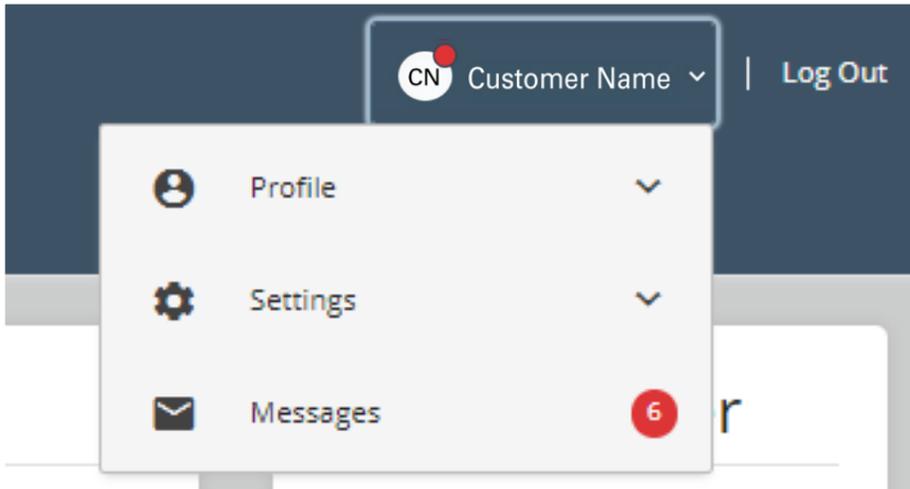


Main Dashboard & Account Summary

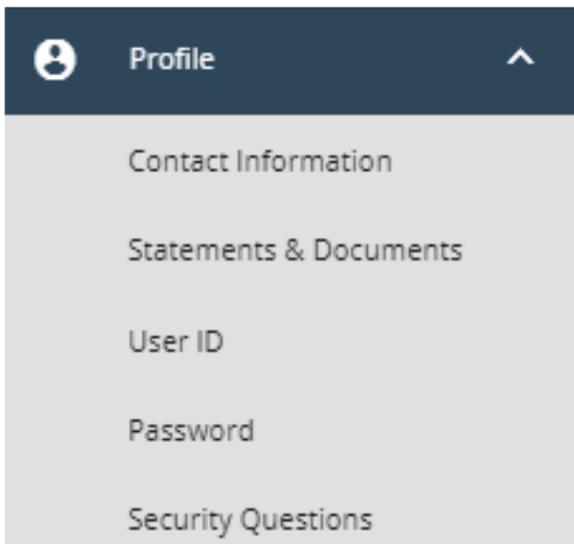


1. Profile name opens dashboard menu
2. Navigational tabs display at the top of the screen. Clicking on a tab will open up a new page with submenus.
3. Click on account for History
4. Quick Transfer allows quick access to all transfers
5. Quick Links allows quick navigation to important functions throughout the system

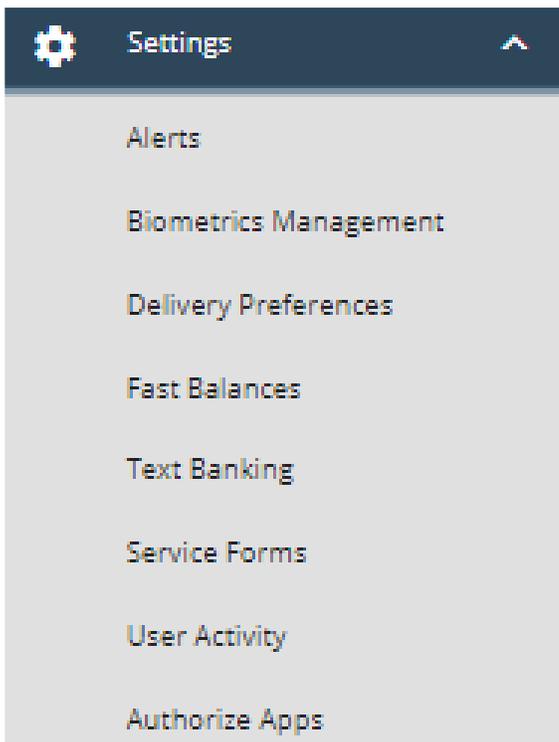
Main Dashboard- User Menu



Main Dashboard- User Menu- PROFILE



- **Contact Information** – Update Address, Phone Number and Email Address
- **Statements & Documents** – Select an account and view eStatements
- **User ID** – Change User ID
- **Password** – Change User Password
- **Security Questions** – Update Security Questions



- **Alerts** – Access Alerts options to Add/Edit Alert, View Current Alerts, and Alert History
- **Biometrics Management** – View and remove devices enrolled in Biometrics (Face ID and Fingerprint Authentication)
- **Delivery Preferences** – Choose paper or electronic statements for each eligible account
- **Fast Balances** – View devices enabled for Fast Balances and select accounts to include in Fast Balances. (Fast Balance requires enrollment from a mobile device)
- **Service Forms** – View Contact Information Form (for non-primary ownership accounts) and Debit Card Travel Notification Form
- **User Activity** – View User Activity log
- **Authorized Apps** – View approved apps and apps awaiting authorization (e.g. Quicken or QuickBooks)

Tooltips



For helpful tips regarding a specific field, click on the, **i** icon for additional information.

Add Transfer Account ×

My account at another financial institution

Account Nickname **i**

Routing Number **i**

Financial Institution
No valid routing number entered.

Account Type

Account Number **i**

Confirm Account Number

Account Details ×

Account Nickname

Dir
Cha
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Bounce Protection **i**
\$1,500.00

Bounce Protection is a courtesy provided by ANBTX. An overdraft fee of \$32.97 will be charged toward your Bounce Protection for each item presented and paid against non-sufficient funds (regardless of whether it was created by check, in-person withdrawals, ATM withdrawals, or other electronic means). All negative balances must be brought to a positive end-of-day balance at least once every 30 days. ANBTX reserves the right to not pay or if your account is not kept in good standing. Additional fees may apply, consult your fee schedule for more details.

Bounce Protection **i**

\$1,500.00

Account History



AMERICAN NATIONAL BANK OF TEXAS Customer Name | Log Out

Accounts | Payments | Transfers | Deposits | Card Management | MoneyHD

Free eChecking Order Checks Details

Available Balance: \$97.87 | Collected Balance: \$97.87

History Alerts Statements

[Download](#)

Quick Links

- Change Address
- Enroll in Text Banking
- Add an Alert
- Go Paperless

SEARCH

Transaction Type: Checks

Date: Last 120 Days

Description:

Amount Amount Range

Check Number:

Clear Search

Date	Description	Type	Amount	Balance
Posted				
> 04/08/2021	OVER THE COUNTER DEBIT Check # 0	Check	\$1.12	\$97.87
> 04/08/2021	OVER THE COUNTER DEBIT Check # 0	Check	\$1.00	\$98.99

TRANSACTION DETAILS

Transaction Date
04/08/2021

Posted Date
04/08/2021

Type
Check

[View Image](#)

[Dispute Transaction](#)

Dispute Transaction

Account
Free eChecking - :

Subject
Dispute \$1.12 charged on 04/08/2021 for OVER THE COUNTER DEBIT Check # 0

Message

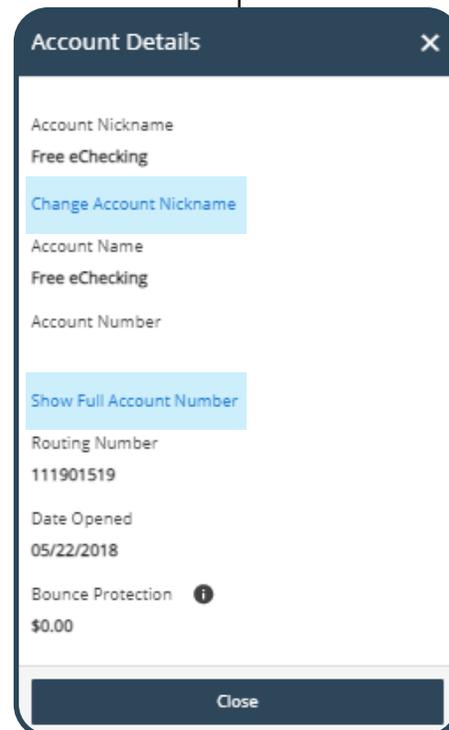
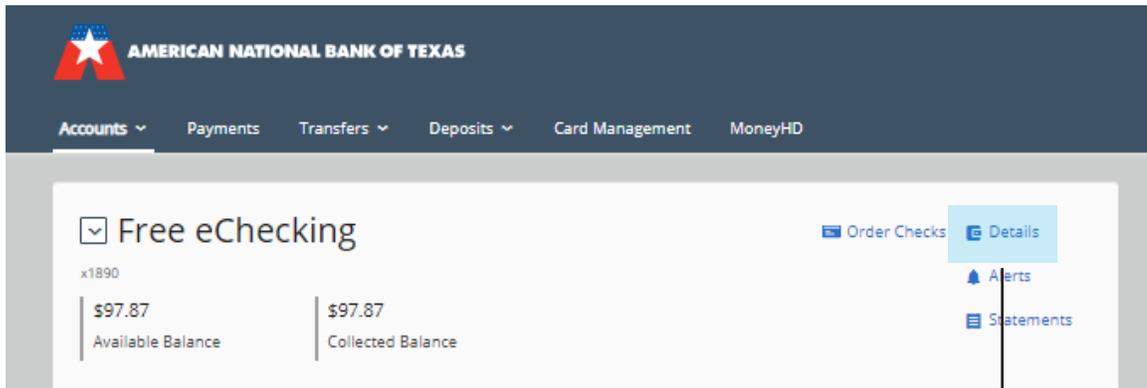
Send me a notification when there is a response to this message

Cancel Send

Account History- DETAILS



Details selection will display additional **Account Details** and allow for selection of, **'Change Account Nickname'** and **'Show Full Account Number.'**



Mobile Banking Enhancements- Mobile Login Screens

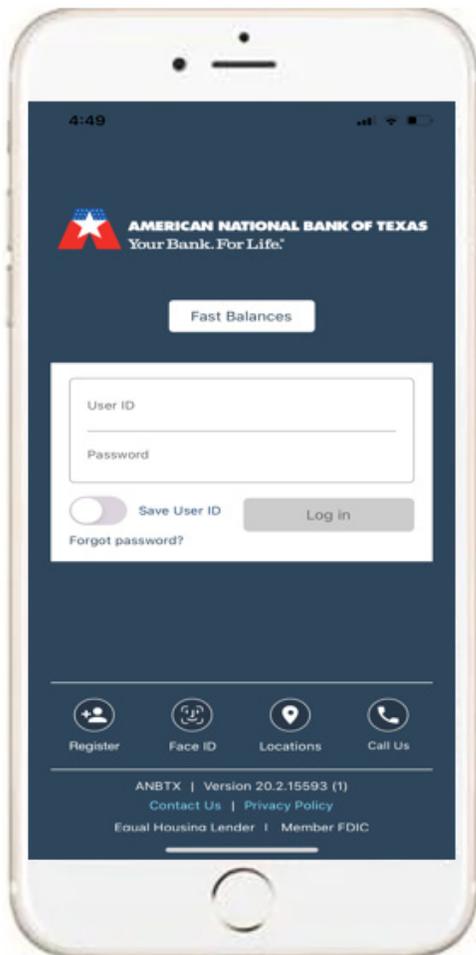


This is what has changed on **Apple** and **Android** mobile login screens...

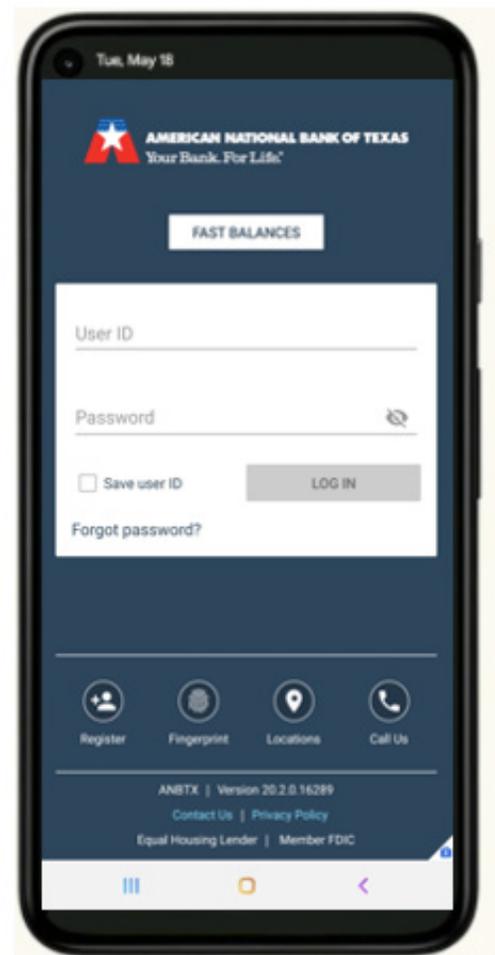
- ✓ **Updated Mobile App***
- ✓ **Fast Balances**
- ✓ **Enhanced Biometrics (Face ID & Fingerprint Authentication)**
- ✓ **Locations Icon (directs you to anbtx.com/locations)**

* You may have to download the mobile app if your mobile phone is not set to automatically update apps.

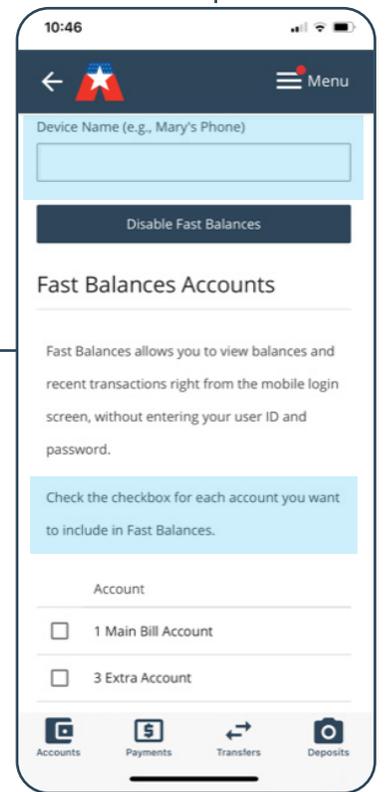
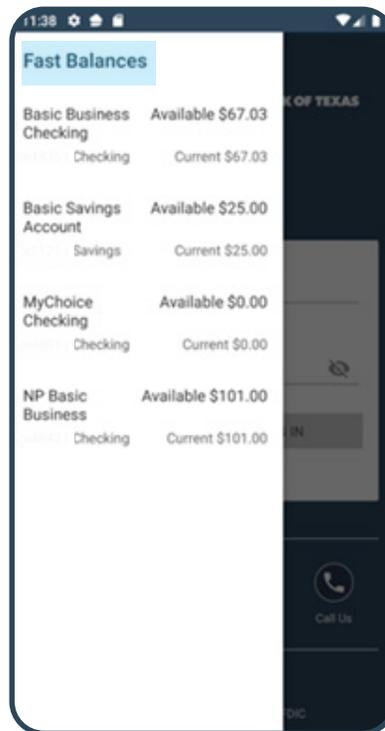
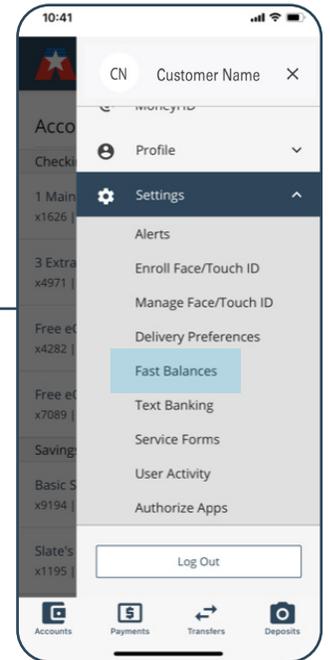
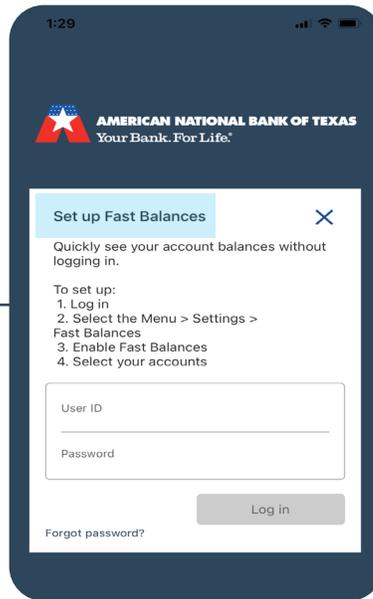
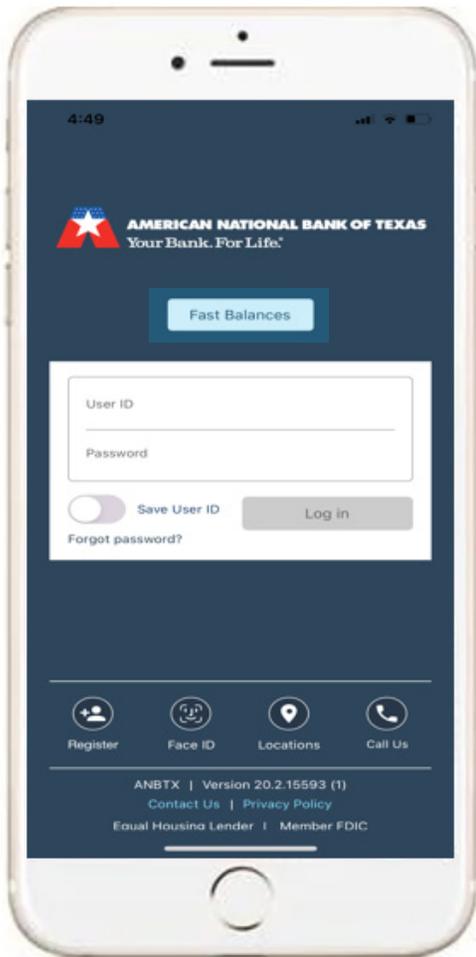
Apple iOS



Android



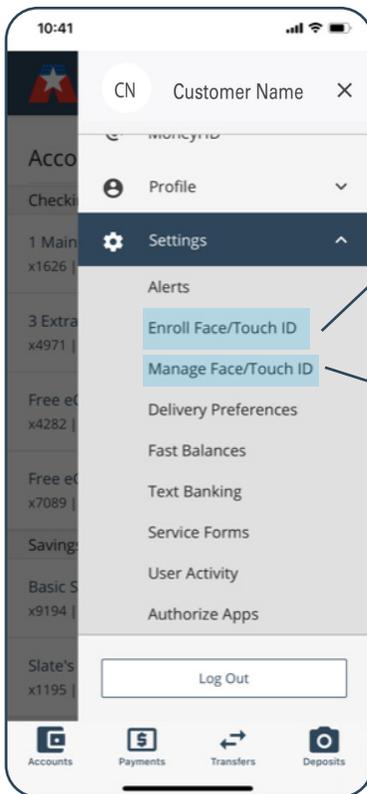
Mobile Banking Enhancements- Fast Balances



BIOMETRICS- Face ID & Fingerprint Authentication

Confirm **Face ID/Biometrics** is enabled under the phone settings tab. Once confirmed, follow the instructions below to enable Face ID/Biometrics for either iOS or Android mobile devices.

Apple iOS



Android

